ElectronicPayments®

TECHNICAL SUPPORT BY THE NUMBERS

133,503
Total calls answered in 2025

366
Average Calls per day

79 Sec.
Average hold time

12:55
Average call length in minutes

CUSTOMER SATISFACTION RATING 85%

3.65 Years
Average tenure of Tech Support team members

179 Years
Collective tech support experience

4,828
Total Sales & Support Events, including Demos, Trainings, and Consultations!

2,223
Exatouch® sales support activites

656
Clover® demos, trainings & consultations

556
ProCharge® demos & trainings

358
Dejavoo® & Valor® events

1,035
Misc. sales support activities

KEEP YOUR BUSINESS RUNNING SMOOTHLY WITH UNPARALLELED 24/7 SUPPORT.

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